

Deposits

25% Deposit: Catering orders totalling from \$500-\$1999 require a 25% deposit.

50% Deposit: Catering orders over \$2000 require a 50% deposit.

- Due to Covid-19 and until further notice, large off-site caterings (i.e. weddings, conferences, etc.) require a 50% deposit, 10% of which is non-refundable.

Service Charges & Taxes

10% Gratuity: All drop-off or delivered orders are subject to a 10% gratuity.

15% Gratuity: All catered events which include service are subject to a 15% gratuity.

All Prices subject to HST

Cancellation Policy

A Better Bite Community Kitchen strives to have as little food waste as possible in our establishment. We also require adequate forenotice in order to predict our staff's schedules as early as possible. We thank you in advance for helping us do so by ordering and cancelling your orders with as much forenotice as possible.

48 Hours Notice: Catering orders totalling under \$300 require 48 hours notice of cancellation.

Five (5) Days Notice: Catering orders over \$300 require five (5) days notice of cancellation.

Two (2) Weeks Notice: Due to Covid-19 and until further notice, large off-site events (i.e. weddings, conferences, etc.) require two weeks notice of cancellation.

- If the required notice is not given before a cancellation, the client forfeits **the entirety of their deposit.**

Café Bookings:

In some instances, clients may request that A Better Bite Café remain open outside of regular operating hours and prepare food specifically for and to be sold during, an on-site booking. In the case of a last-minute cancellation, for any reason, the client is required to pay **50%** of the investment made by the Café and Catering Divisions in food and production costs, in light of lost revenue.

An invoice for **50% of the cost of production** will be issued to the client.

Inclement Weather Policy

In cases when CBRM Transit has closed due to inclement weather, A Better Bite Catering will also be closed.

In the event of upcoming weather, we ask that you remain in close communication with our staff, to make the best decision for your event.

These are special circumstances and your cooperation is greatly appreciated.

Covid-19

A Better Bite Café & Catering strives to provide the safest catering experience possible, during this difficult time.

- Please notify us if you would like food items individually plated.
- For buffet service, hand sanitizer will be set up at the beginning and end of the buffet table.
- Please remain seated until our catering staff has completed their event set-up.
- Please place dirty dishes in the bus bins provided, not on the banquet table.